Timeslips Database: Read Only Mode

Have you received a message that your Timeslips has expired subscription – READ ONLY mode?

It is possible that the license has not been renewed on the Timeslips licensing server. The licensing server that validates your copy of Timeslips against the Sage database of subscriptions is located in Ireland

If you believe your subscription is current, follow these instructions:

1. Make sure that if you have GeoBlock set up on your firewall that you allow the site sage.com to access both Ireland and the U.K.

2. From your workstation click SPECIAL … TIMESLIPS ADMINISTRATOR
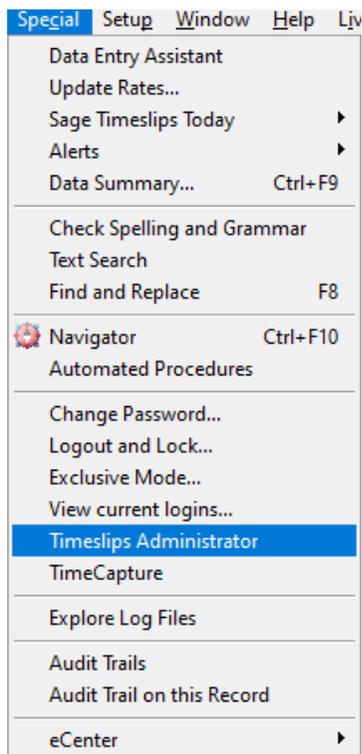
Timeslips Database: Read Only Mode

3. Open TS Admin (click OK to allow this program to make changes to your computer) and click File … Company Information
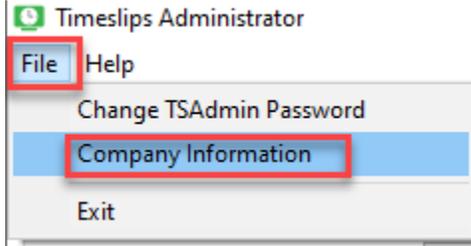
4. Verify that the serial number and account ID are correct and then click "Validate Account ID".
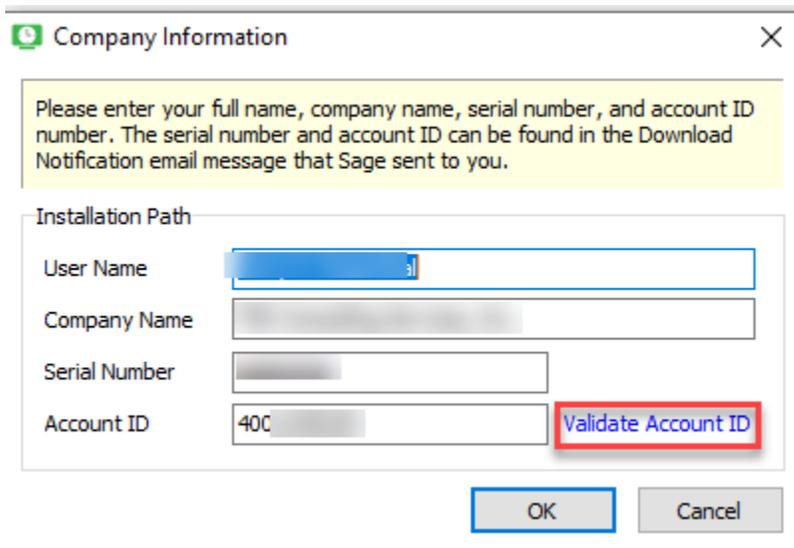
5. Close TSAdmin and verify that the "Read Only Message" is no longer there.

If you need additional assistance, contact Sage Support by clicking "Live Chat" from the main Timeslips menu; or TSR Consulting Services by email or phone.

Timeslips License Renewal Process

Page 2 of 2
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